Zero Outage
INDUSTRY STANDARD

Certificate

This is to certify that

Luiz da Silva

has successfully achieved certification at the

ZOIS Experience Level 2026

and demonstrated an essential understanding of the Zero Outage Industry Standard and its four pillars: People, Processes, Platforms and Security.



Klaus Reile, ZOIS Chairman



Stephan Kasulke, Board of Directors

London, October 2026

Valid for 18 months